## **Program A: Administrative**

## **OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

Department of State Administrative Program Performance Page 1

DEPARTMENT ID: 04A Department of State AGENCY ID: 04-139 Secretary of State PROGRAM ID: Program A: Administrative

1. (KEY) Through its support services activities, the Administrative Program will work to ensure that at least 85% of all agency objectives are met.

Strategic Link: This objective relates to Strategic Objective 1: Through its support services activities, the Administrative Program will work to ensure that all programs in the Department of State are able to meet at least 85% of their Program objectives by June 30, 2007.

Louisiana: Vision 2020 Link: Not Applicable Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L		PERFORMANCE INDICATOR VALUES					
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
K	Percentage of objectives met	100%	94.4%	100%	100%	90%	85%

DEPARTMENT ID: 04A Department of State AGENCY ID: 04-139 Secretary of State PROGRAM ID: Program A: Administrative

2. (KEY) To improve access to information the program will make 25% of its databases available on the Internet in FY 2003.

Strategic Link: This objective relates to Strategic Objective 2: To improve access to the information the Program maintains by providing the public Internet access to the Living Will declarations, Will

Registry, gubernatorial executive orders, and pardons databases by Fiscal Year 2007.

Louisiana: Vision 2020 Link: Not Applicable Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L		PERFORMANCE INDICATOR VALUES					
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
K	Percentage of identified databases available on the	Not applicable 1	0% 1	Not applicable 1	Not applicable 1	50%	25% 2
	Internet						

<sup>&</sup>lt;sup>1</sup> This is a new performance indicator for FY 2002 - 2003. It did not appear in Act 11 of 2000 or Act 12 of 2001 and does not have a performance standard for FY 2000-2001 or FY 2001 - 2002.

<sup>&</sup>lt;sup>2</sup> At the recommended level and due to the acceleration of the computer program conversion related to the pending merger with the Office of Elections and Registration, (resulting reduced time available by IT section programmers to web enable database once it is updated) the program will likely only be able to make one of its databases available via the internet.

DEPARTMENT ID: 04A Department of State AGENCY ID: 04-139 Secretary of State PROGRAM ID: Program A: Administrative

## 3. (SUPPORTING) To achieve no repeat audit findings on accounting procedures.

Strategic Link: This objective relates to Strategic Objective 1: Through its support services activities, the Administrative Program will work to ensure that all programs in the Department of State are able to meet at least 85% of their Program objectives by June 30, 2007.

Louisiana: Vision 2020 Link: Not Applicable Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L		PERFORMANCE INDICATOR VALUES					
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of repeat audit findings	0	0	0	0	0	0